

DRVS User Group

MAY PEER MEETING

MAY 29, 2024



Agenda

May DRVS User Group Peer Meeting

Note** No meeting in June

Next User Group Meeting is July 24th
at 11:00 a.m.



Introductions/DRVS Overview



What's New in DRVS/Things to Consider



Peer Discussion



Upcoming Events



Q&A



Azara Healthcare



Our History

- Large investment in a formal partnership with Mass League (MA PCA)
- Specialty in large scale data reporting & analytics for safety net providers

Customers and Patients

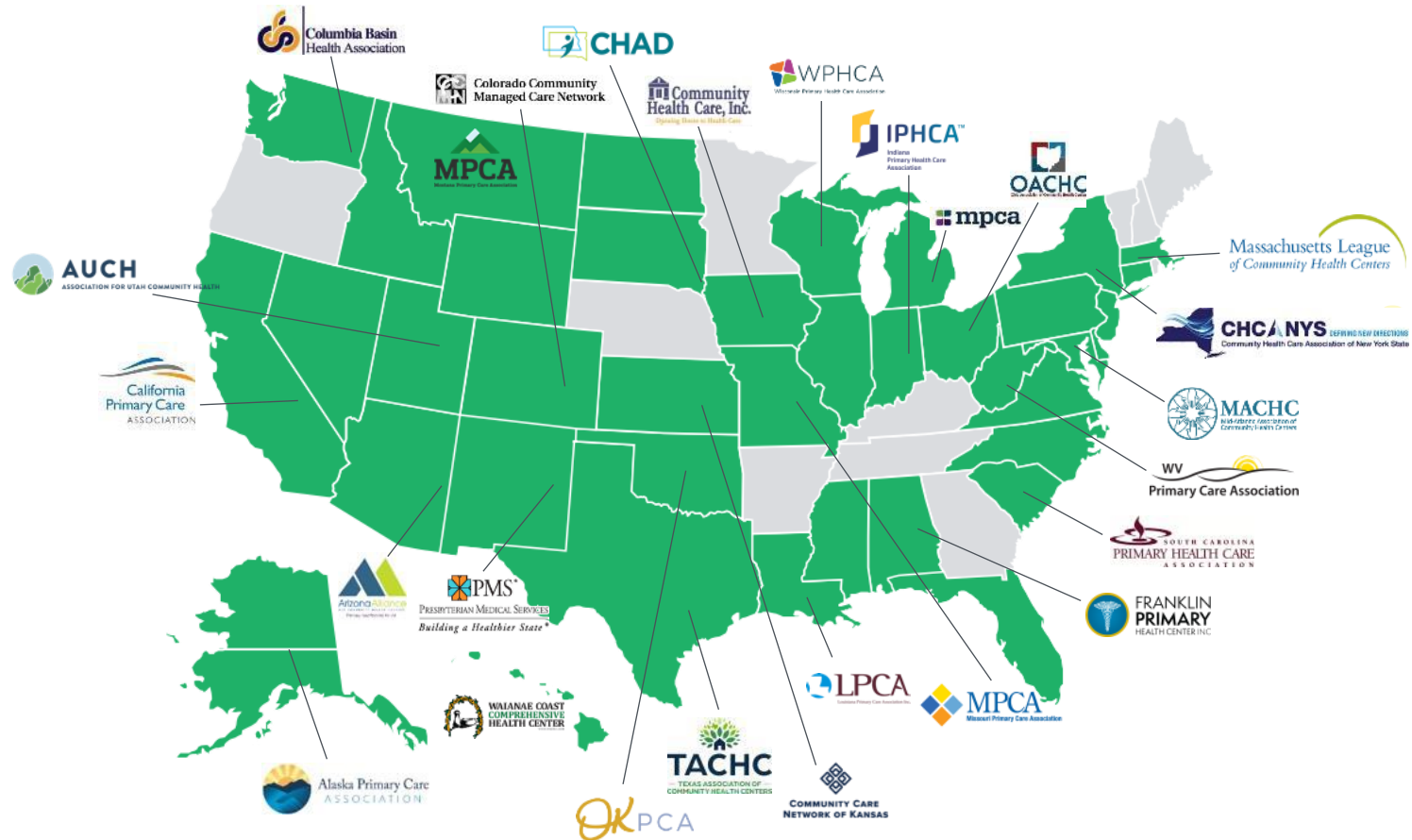
- Data on 25 million+ patients
- Over 500 FQHCs live

Key Relationships

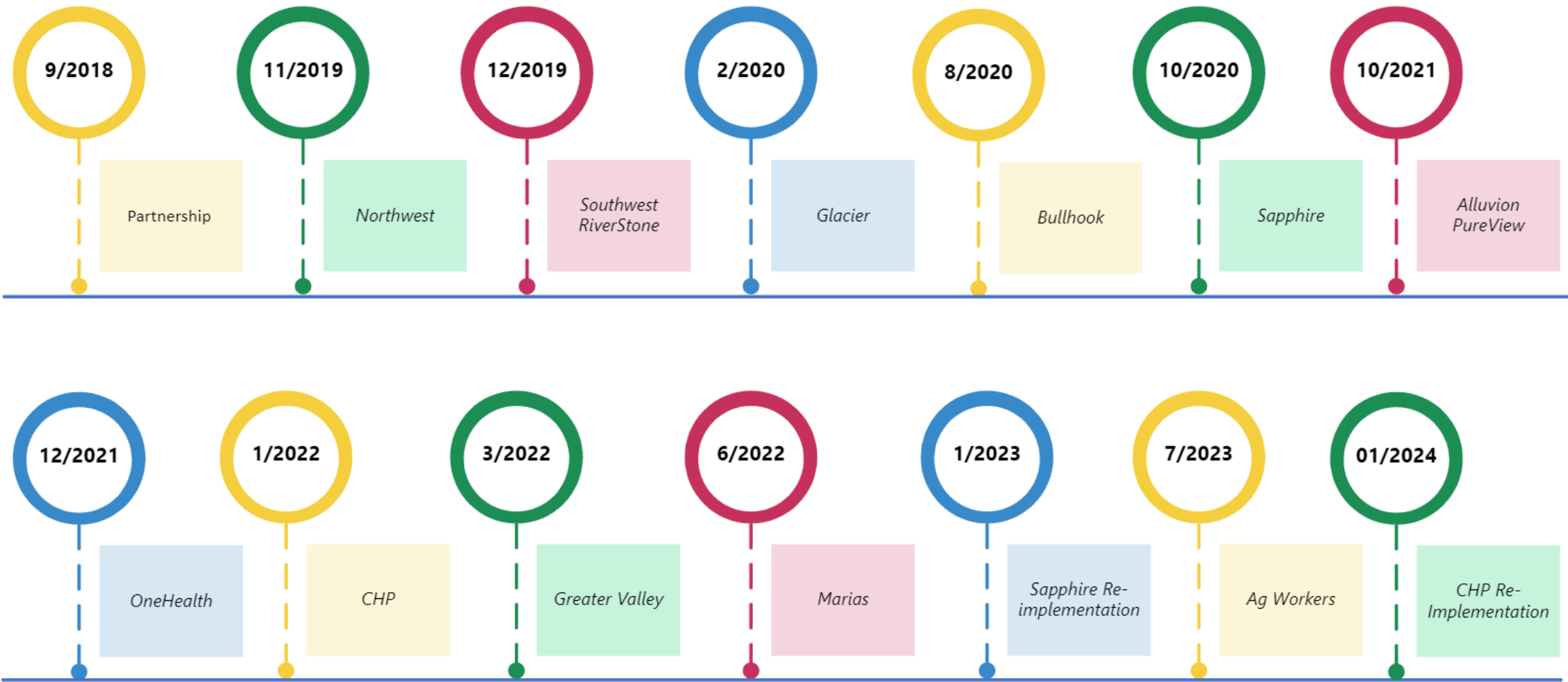
- 19 PCAs
- 23 Networks
- 40 States

Focus on Safety Net Populations

- Set up specifically to deliver DRVS to the Safety Net marketplace using a Software as a Service (SaaS) model



Montana DRVS Implementation Timeline



MPCA DRVS Implementation Overview

Center	Core DRVS	SDOH	Controlled Substance	Risk	TOC	Payer Integration			APO	Dental
Alluvion	10/2021				X					
Bullhook	08/2020		X		X				X	
Community Health Partners	01/2022+01/2024		X		X					
Glacier	02/2020		X		X				X	
Greater Valley	03/2022		X		X				X	
Marias	06/2022		X						X	
Migrant	07/2023		X							
Northwest	11/2019		X		X					
One Health	12/2021		X		X					
Partnership	09/2018		X		X					
PureView	10/2021		X		X					
Riverstone	10/2019		X		X					X
Sapphire	10/2020+01/2023		X		X				X	
Southwest	12/2019		X		X				X	X

Mountain Health Coop
 Montana Medicaid
 Medicare (MSSP) Cost and Utilization



What's New in DRVS & Things to Consider



April



2024 CQM Version Migration & 2024 UDS Measure Release



2024 CQM Version Migration

Automatic migration of measures from 2023 measure version to 2024 version

On April 24, any custom Scorecards and Dashboards that contain a UDS 2023 measure will be updated to the 2024 version. Azara will also copy target values from the old version of the UDS measure to the new 2024 version of the measure.

Any titles of Scorecards, Dashboards, or Widgets that refer to "2023" measures will require manual updating to "2024."

2024 UDS CQM Measures:

- BMI Screening and Follow-Up 18+ Years (CMS 69v12)
- Breast Cancer Screening Ages 50-74 (CMS 125v12)
- Cervical Cancer Screening (CMS 124v12)
- Childhood Immunization Status (CMS 117v12)
- Colorectal Cancer Screening (CMS 130v12)
- Depression Remission at Twelve Months (CMS 159v12)
- Diabetes: Hemoglobin A1c (HbA1c) Poor Control (> 9%) (CMS 122v12)
- HIV Screening (CMS 349v6)
- Hypertension Controlling High Blood Pressure (CMS 165v12)
- Screening for Depression and Follow-Up Plan (CMS 2v13)
- Statin Therapy for the Prevention and Treatment of Cardiovascular Disease (CMS347v7)
- Tobacco Use: Screening and Cessation (CMS 138v12)
- Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (CMS 155v12)

The first UDS 2024 Webinar - Preparing for UDS 2024: CQMs, Table Changes, UDS+, Oh My! is scheduled for May 16, at 2pm ET. We hope you will join it to learn more about the updates! [Register Here](#)

The 2022 UDS measures will be retired on June 30.

If you have additional questions, please contact support.

UDS 2024 CQM Measure Release

Now available in DRVS!

Azara is proud to provide the new versions of the CQMs for UDS 2024:

- BMI Screening and Follow-Up 18+ Years (CMS 69v12)
- Breast Cancer Screening Ages 50-74 (CMS 125v12)
- Cervical Cancer Screening (CMS 124v12)
- Childhood Immunization Status (CMS 117v12)
- Colorectal Cancer Screening (CMS 130v12)
- Depression Remission at Twelve Months (CMS 159v12)
- Diabetes: Hemoglobin A1c (HbA1c) Poor Control (> 9%) (CMS 122v12)
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- The first UDS 2024 Webinar - Preparing for UDS 2024: CQMs, Table Changes, UDS+, Oh My! is scheduled for May 16, at 2pm ET. We hope you will join it to learn more about the updates! [Register Here](#)
- On April 24, Azara will update 2023 measures on 'stock' dashboards and scorecards to 2024 measure versions.
- The 2022 UDS measures will be retired on June 30.

***Note: Users do not need to request backprocessing for CQMs.** Azara will backprocess all measures in the coming months, and users will be informed when that is complete.

If you have any additional questions, please contact support with the link below:

Released
April 2024



Suicide Risk Assessment Measure: Denominator Updated



Suicide Risk Assessment Measure Update

Denominator Update

Azara updated the Suicide Risk Assessment measure. The denominator criteria now includes any qualifying encounter. The denominator will increase as a result of this update. Note: The service line filter can be set to "Behavioral Health" to set the measure results to the previous logic.

Measure info snippet:

Description: Patients aged 12 years and older who had a qualifying visit and a Suicide Risk Assessment completed in the past year.

Numerator:

Patient had documentation entered for a standard suicide risk assessment completed within 12 months of the end of the measurement period.

Standard suicide screenings include:

Columbia Suicide Severity Rating Scale Assessment (C-SSRS)
Other screening identified as "Suicide Risk Assessment"

Denominator:

All patients aged 12 years and older at the end of the measurement period with at least one qualifying visit in any service line during the measurement period.

Age ≥ 12 at the end of the measurement period

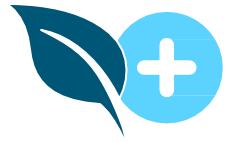
At least one qualifying visit in any service line during the last 12 months



Released
April 2024



APO Appointment Campaigns: Location Variable Now Available!



APO Appointment Campaigns now include a Location Variable

Within the Campaigns that require an appointment to be scheduled, a new "Locations" variable is available for use.

- Admins can use this new Locations variable to specify the locations to target in outreach based on the patient's **scheduled appointment location**.
- This is accomplished via a multi-select drop down, allowing you to **select a subset of clinic locations** (these are the same list of locations that are within the Locations Admin page).
- **Location Groups** are included in the drop down list and are displayed at the top of the list. You can easily create a Location Group within the Locations Admin specifically for APO, and utilize it with the new Locations variable.

◁ Reminder to discuss chlamydia screening at upcoming appointment

VARIABLES MESSAGE SCHEDULE

CAMPAIGN VARIABLES
These are configurable values within the campaign entry/exit criteria or within the messages themselves.

VARIABLE	CURRENT SETTINGS	DESCRIPTION	EDITED BY	COMMENTS
Appointment Lookforward Days	30	Number of days to look forward for an appointment	Default	
Chlamydia Lookback Months	12	Number of months to look back for a chlamydia screen	Default	
Encounter Lookback Months	12	Number of months to look back for an encounter	Default	
Max Age in Years	25	Upper bound of patient age in years	Default	
Min Age in Years	16	Lower bound of patient age in years	Default	
Locations	Flathead Family Planning, Flathead CHC Mental Health, Flathead CH...	Service places to look for a scheduled appointment	Azara	

Columns

1 to 6 of 6

Available for practices with the APO Module.

Released
April 2024

APO Appointment Campaigns: Location Variable Now Available! | 2



Campaigns that include the variable:

- Adolescent immunizations with appointment
- Childhood immunizations with appointment
- CKD screening for DM Patients with appointment
- CKD screening for HTN Patients with appointment
- Colonoscopy referral with appointment
- COVID-19 Immunization 2nd dose reminder at upcoming appointment
- COVID-19 Immunization Booster Dose reminder at upcoming appointment
- Diabetes A1c reminder with appointment
- Diabetes care reminder with appointment
- HPV vaccination with appointment
- Hypertension Control with appointment
- Medicare AWW with appointment
- Pap due reminder at upcoming appointment
- Reminder to discuss breast cancer screening at upcoming appointment
- Reminder to discuss chlamydia screening at upcoming appointment
- Reminder to discuss colorectal cancer screening at upcoming appointment
- Undiagnosed Hypertension with Appointment
- Well-child visit reminder at upcoming appointment

Edit Variable

These are configurable values within the campaign entry/exit criteria, or within the messages themselves.

VARIABLE NAME
Locations

SERVICE PLACES TO LOOK FOR A SCHEDULED APPOINTMENT

SELECTED LOCATIONS
Miranda's APO Group

Search

Select All

- GVHC Core
- GVHC Schools
- Miranda's APO Group
- CH-Targeted Case Management
- ChlamydiaScreeningLoc
- Flathead CHC Dental
- Flathead CHC Dental HH
- Flathead CHC FMRWM
- Flathead CHC Gateway
- Flathead CHC Hungry Horse
- Flathead CHC Medical
- Flathead CHC Mental Health
- Flathead CHC Mental Health HH
- Flathead CHC Miscellaneous

Cancel

ENTER the campaign:
...tive, who have had a primary care visit in the past 12 month(s), have not had
... an appointment in the next 30 day(s)

EXIT the campaign:
...neric entry criteria, or have had a chlamydia sc
...y(s)

Available for practices with the APO Module.

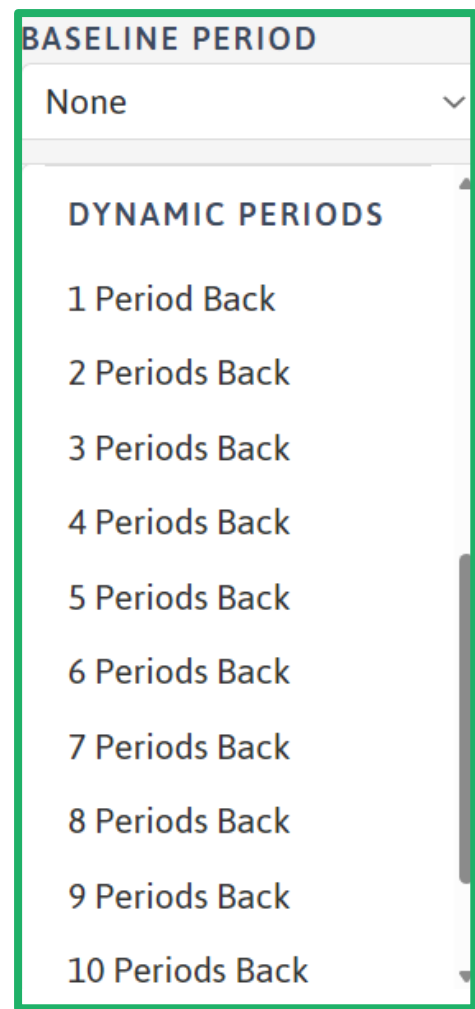
Released
April 2024



Dynamic Baseline Periods:

Now Available on Scorecards & Dashboards!

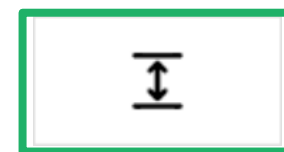
- Dynamic baseline periods are now available on scorecards and dashboards
- These allow users to lock in a “lookback” and to compare the period against it in both saved filters and email subscriptions
- As new periods are processed, the baseline period moves as well



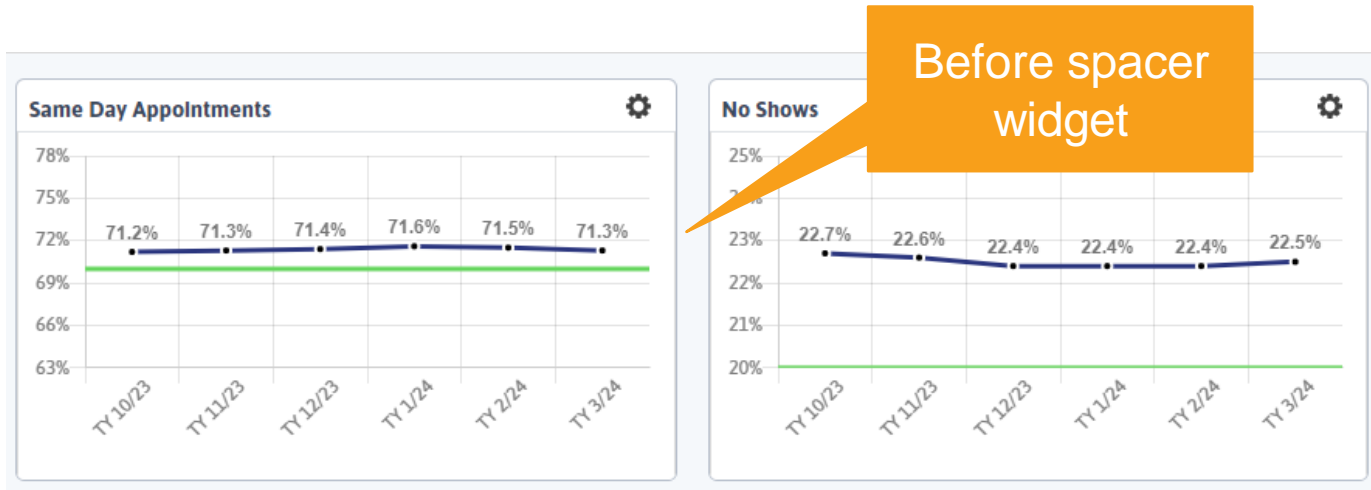
Released
April 2024

PCA

“Spacer Widget” on Dashboards: Now Available!

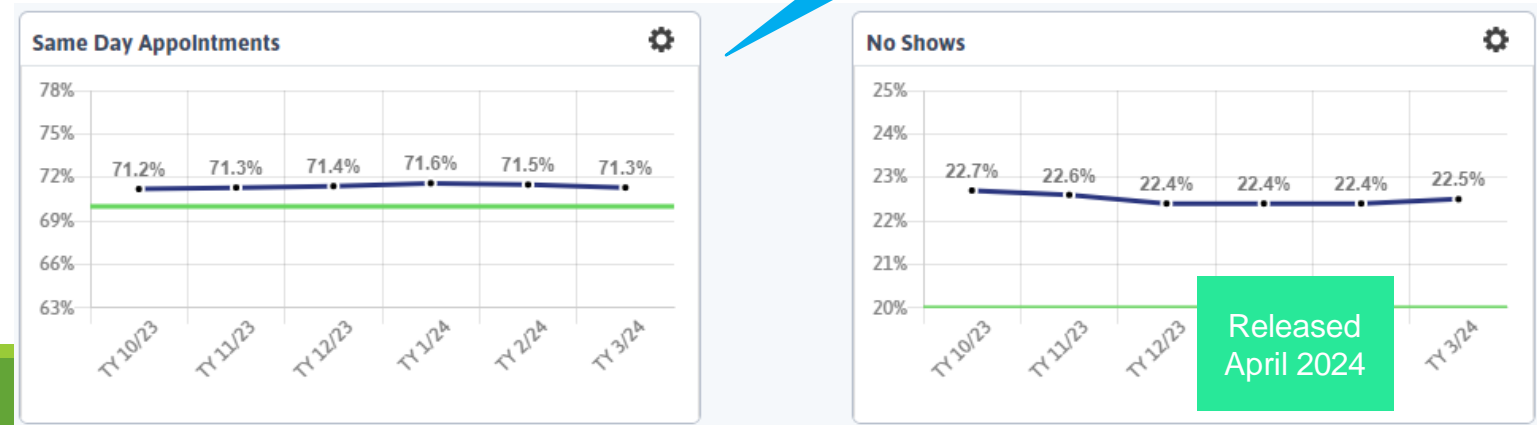


- A “spacer widget” option has been added to allow users to add white space between widgets on dashboards



Before spacer widget

After spacer widget

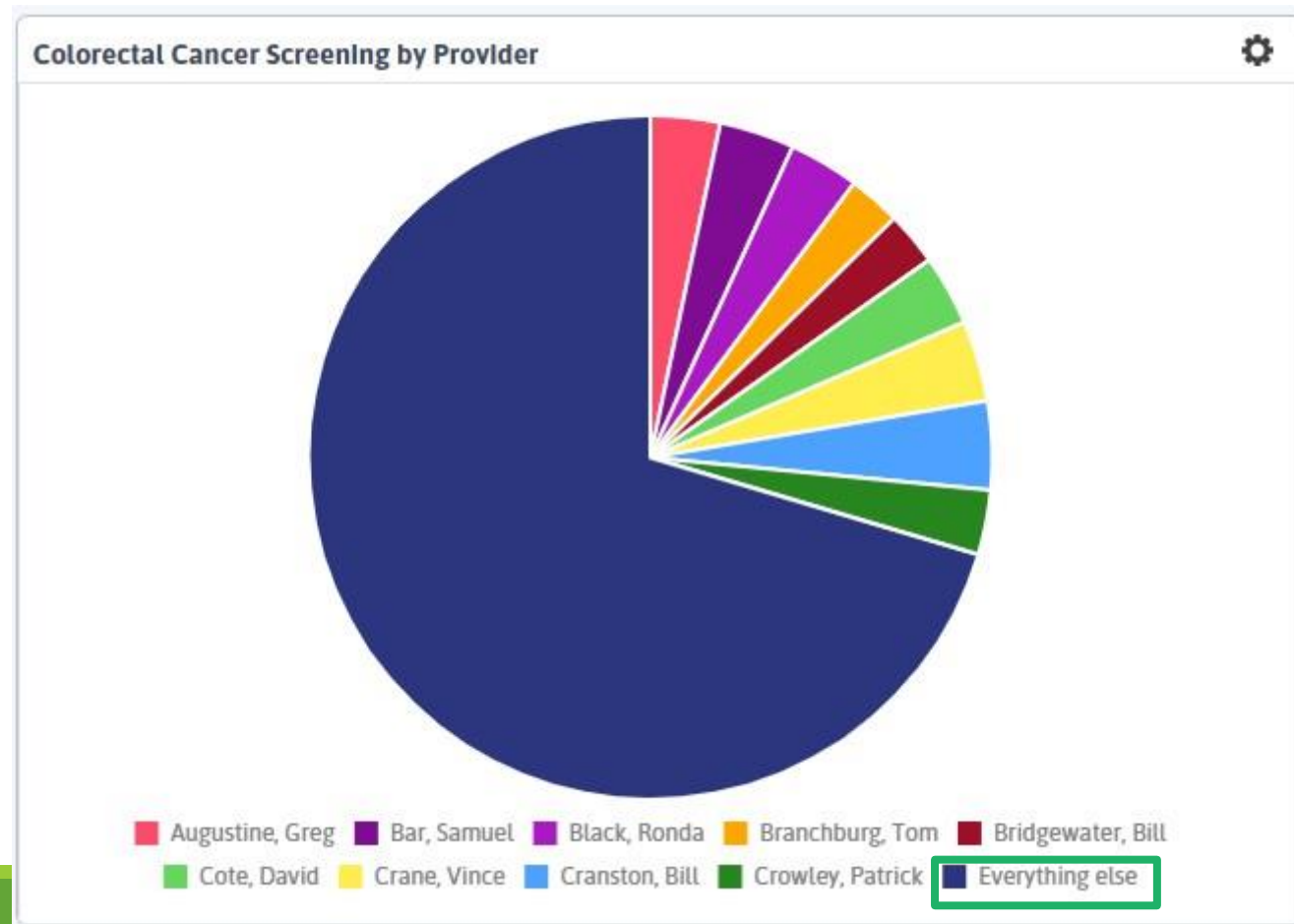


Released April 2024



“Percent of Total Widget” on Dashboards: Updated

- The percent of total widget has been updated to display the top 9 grouping values, with the rest lumped into the category of “Everything else”

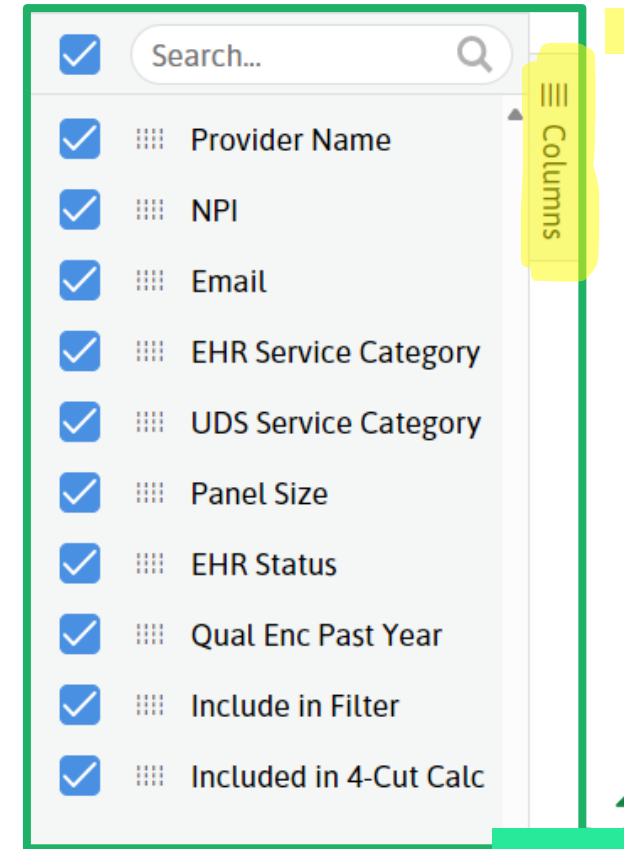


Released
April 2024

Column Picker:

Now Available in Admin!

- All DRVS users with access to admin screens can now see a column option where they can toggle columns on and off
- Applicable to:
 - **Provider Admin**
 - **Location Admin**
 - **Dashboard Admin**
 - **Alert Admin**



Released
April 2024

March



Chlamydia Screening in Women Measure: Updated



Chlamydia Screening Measure Update

Chlamydia Screening in Women (CMS 153v12)

Azara has created a new version of the UDS measure "Chlamydia Screening in Women (CMS 153v12)." This measure has been released in DRVS. The measure logic has been updated to the new version. The updates include:

- Active contraceptive medications count towards the denominator criteria of sexually active.
- Charges for pregnancy lab tests count for the exclusion:

- 'Updated the timing for the x-ray or order for isotretinoin prescription from "within 7 days of the pregnancy test" to now "on the day of the pregnancy test or six days after pregnancy test."

Note: For the Pregnancy Test exclusion, the test must take place during the measurement period, while the x-ray or medication order must take place the day of the pregnancy test or six days after the pregnancy test, but is not required to be within the measurement period.



Printing of PHI Now Restricted From Print Menu



Print
Total: 1 sheet of paper

Printer
Microsoft Print to PDF

Copies
1

Pages
 All
 e.g. 1-5, 8, 11-13

Color
Color

More settings ▾
Print using system dialog... (Ctrl+Shift+P)

Print Cancel



Unable to Display: Sensitive Material

The content in this page contains PHI and will not be displayed.

- To protect PHI, users are now restricted from printing out DRVS pages from the browser's print menu that contain PHI.
- This applies to **measures, registries, and cohort patient lists.**

Released
March
2024

APO: Unmatched Members Campaign Updates



FEATURE

APO ADMINS: Update to Unmatched Members Campaign

New: Specify the members to conduct outreach to based on PLAN

The PLAN variable within the Unmatched Members campaign is now editable within the Campaign Criteria.

To access and edit, navigate to the Unmatched Members campaign Variables section.

By clicking the pencil "edit" icon, you can select the plan(s) you want to include in the campaign criteria.

The default settings are "All Plans". You can change these settings at any time.

VARIABLE	CURRENT SETTINGS	DESCRIPTION
Plans	All Plans	Health plans to include in campaign

These are configurable values within the campaign entry/exit criteria, or within the messages themselves.

VARIABLE NAME: Plans

HEALTH PLANS TO INCLUDE IN CAMPAIGN COMMENTS

SELECTED PLANS: 2 selected

- AETNA HEALTHCARE
- AHMC Healthcare Inc. EPO
- Alignment Health Plan
- Anthem Blue Cross

Available for practices with the APO Module.

Released
March
2024





Plan Calculated Measures: Race & Ethnicity Stratification Now Available

Race & Ethnicity Stratification

Now available on plan calculated measures

Azara has added the following filters to all plan calculated measures in DRVS.

- Races
- Ethnicities
- Races and Ethnicities

Use these filters to limit the population in the measure denominators, or to stratify results. Note that these filters use data from EHR demographics sources, thus limiting the population returned to only matched members.

Available for practices with the Payer Integration Module.

Released
March
2024





New Hepatitis B Alert: Hepatitis B Lifetime Screening

New alert for Hepatitis B screening

ANNOUNCEMENT

New Hepatitis B Alert

Supports lifetime screening

Azara has created the following alert to assist with identifying adult patients screened at least once in their lifetime with a tests for hepatitis B surface antigen (HBsAg) and antibody to hepatitis B surface antigen (anti-HBs).

Alert name: Hepatitis B Lifetime Screening

PVP name: HepB Lifetime Screening

Description: Alert will trigger if Hepatitis B screening has not occurred in the last 100 years. Alert only applies to patients ≥ 18 years of age. Does not include patients with HepB diagnosis.



Things to consider.....

- Disable DRVS User Accounts for employees no longer employed at your health center
- Payer Integration Force Match Administration
- Data Hygiene is a continuous process
 - Have you changed workflows?
 - Have you updated templates, structured data fields, order sets, smart forms, etc. in your EHR? (Anything new or changed)
 - Have you added a new immunizations or lab test?
 - Have you added new providers, departments, visit types or service lines?
 - Review unmapped items at least once a month



Peer Discussion

Poll

What is top of mind for you with DRVS in your organization? Examples:

- Data validation
- Training

Successes using DRVS

What have you learned about DRVS you think would be helpful for others to know?

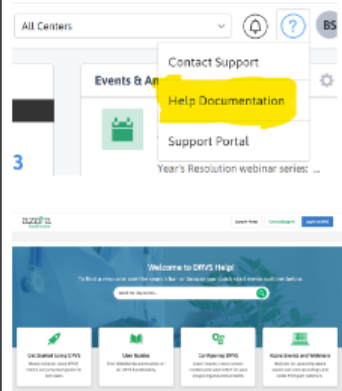




Azara DRVS Training and Resources– New Health Center Staff



DRVS HELP PORTAL



DRVS help documentation is available by clicking on the question mark located in the upper right corner of DRVS (near your initials). You must be logged into DRVS to access the help documentation.

<https://drvshelp.azarahealthcare.com/home>

Recommendations for New Users:

- **Getting Started** with DRVS – course takes 1-2 hours and is a great overview of DRVS functionality and how to easily navigate DRVS.
- **User Guides** provide detailed information on all DRVS functionality. Recommend new staff dive into the user guide for sections of DRVS that they will be using the most.

Users can also search out other information on the DRVS support portal to learn more about how DRVS can support their role at the health center.

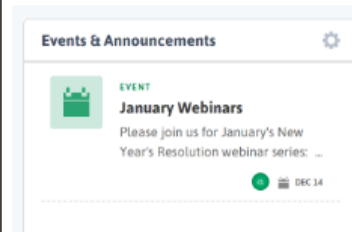
PEER LEARNING



Join the MPCA HCCN team and others from the health center network for a monthly DRVS peer learning call held on the 4th Wednesday of each month at 11:00.

Register [here](#).

EVENTS AND ANNOUNCEMENTS



From the DRVS home screen, view the events and announcements section for upcoming webinars and learning opportunities. Quickly register for events by clicking on the announcement and completing the registration. DRVS holds several webinars throughout the month, and they are a great opportunity to learn more about how to use DRVS.

CONTINUOUS LEARNING



From the DRVS Help you can register for upcoming AZARA webinars and view recordings and slides from past webinars

<https://drvshelp.azarahealthcare.com/webinars-2>



Azara May Webinars

Riding the Waves of Value-Based Care: Where We've Been & Where We're Headed - Thursday, May 30th 2pm ET [Register](#)



Azara DRVS June Webinars

Bridging the Health Plan-Provider Gap: Data-Driven Collaboration for a Value-Based Future - Thursday, June 6th 2pm ET [Register](#)

Being Prepared When You Get the Call: Safeguarding Against and Responding to Data Incidents - Tuesday, June 11th 2pm ET [Register](#)

Back to Basics: DRVS Admin - Thursday, June 13th 2pm ET [Register](#)

Back to Basics: DRVS Data Hygiene - Tuesday, June 18th 1pm ET [Register](#)

Ohio's Data-Driven Journey to Statewide Health Transformation - Thursday, June 20th 2pm ET [Register](#)

Back to Basics: DRVS Dashboards - Tuesday, June 25th 1pm ET [Register](#)

Advancing ASCVD Care Through Cholesterol Management - Thursday, June 27th 2pm ET [Register](#)



Health Information Technology Forum

June 12, 2024 – June 13, 2024
Holiday Inn, Great Falls Convention Center
1100 5th Street South
Great Falls, MT 59405

The annual face-to-face meeting for health information technology is back! Join the Montana HCCN team to gather, network, learn and discuss hot topics. Sessions will cover topics such as Cybersecurity, AI and AI Adoption, and Digital Health Strategy.

The event will kick off with lunch and networking on Wednesday, June 12 at 12:15 p.m. and we will wrap up on Thursday, June 13 at 2:00 p.m.

Attention eCW users, eCW Day 2024 is scheduled for June 12th from 8:15-12:15 at the same location. Please note, separate registration is required for eCW Day. [Register](#)



Questions?



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